

**-DIANE DUNHAM MASSEY  
ATTORNEY/ARBITRATOR/MEDIATOR**

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**EDUCATION:**

B. A., Social Sciences, University of Illinois, 1973  
J. D., Loyola University of Chicago, School of Law, 1980  
Licensed to practice law in Illinois and Texas

**EXPERIENCE:**

Labor Arbitrator since 1985. Member of the National Academy of Arbitrators. Listed on the Labor Panels for American Arbitration Association, National Mediation Board and Federal Mediation and Conciliation Service. Currently serving on permanent arbitration panels for:

SBC & IBEW  
Lone Star Steel and USWA  
Encycle and USWA  
AFGE (as an Employer) and CWA  
Ameritech and IBEW  
UPS and Independent Pilots Association  
Southwest Airlines and TWU  
AT&T and CWA  
USPS and APWU  
Communications Workers of America and BellSouth Telecommunications

Labor Mediator since 1988: Mediated grievances for private industry and the Federal Government in a Union environment and continue to so on an ad hoc basis.

Commercial Arbitrator/Mediator since 1995: On the commercial/employment panel with American Arbitration Association to arbitrate or mediate commercial, non-labor employment or contract disputes. Also mediate employment cases on an ad hoc basis.

Government Contract Mediator : Served as a Mediator on a contract basis for the EEOC for discrimination claims which are filed with the EEOC and, currently serve for the Department of Labor for citations under the programs that they administer.

Prior Related Work Experience:

Attorney, Private Practice 1984-1986  
Arbitrator Intern, Dr. J. Earl Williams 1985-1986  
Arbitrator Intern, Robert Dunham 1983-1985  
Manager, Compliance Programs Motorola 1981-1983  
General Supervisor, Employee Relations, American Can Company, 1973-1980

As Compliance Manager at Motorola and General Supervisor, Employee Relations at American Can, I was responsible for Labor/Management relations and the areas of Worker's Compensation, EEO and Affirmative Action as well as all other areas of Labor and Employee Relations.

#### DIANE MASSEY

Diane Massey has been in the field of Labor and Employee Relations for 28 years. She has been the Personnel Manager of a can manufacturing plant with Steelworkers and Teamsters. In that position, she was responsible for all areas of Human Resources. She represented the Company in arbitrations. Diane has also been the Manager of Compliance in a large semiconductor plant. She was responsible for compliance with all federal employment laws and represented the Company in matters dealing with the EEOC.

In 1983, Diane began interning for her father, Arbitrator Robert Dunham, who was a member of the National Academy of Arbitrators. She also interned with Dr. J. Earl Williams. She conducted her first arbitration in 1985 as a Postal Service Arbitrator. Diane was admitted to the National Academy of Arbitrators in 1992.

Diane also mediates and arbitrates employment law cases for American Arbitration and the EEOC.